

We believe in an honest and client-centred approach, without any hidden charges, so we can respond to your needs and evolve a package of services to suit your life, your choices and your independence. We are happy to change support packages to suit you, so please let us know if what you need is not listed below.

Length of support call	Weekdays Normal rate	Weekends Normal rate + 15%	Bank holidays Normal rate + 40%
30 Minutes	£17.70	£20.30	£24.78
45 Minutes	£20.82	£23.94	£29.14
60 Minutes	£24.50	£28.17	£34.30
120 Minutes	£41.65	£47.89	£58.31

## There are no hidden charges...

- We do not charge more for evenings.
- We keep our prices down as we don't provide personal care services.

## We do charge:

- \*mileage at 53p per mile for support visits to you.
- a £50 setup charge for administration.
- 4 weeks deposit of services booked.
- monthly for all services
- \*mileage when taking clients to and from appointments outings or shopping at a rate of 53p per mile.
- enhanced rates on weekends and public bank holidays.

<sup>\*</sup>Millage is to cover the support workers fuel and wear and tear on their vehicles. Office staff or management visiting you for an appointment or any other reason is not chargeable.